

**Kelowna Community Advisory Board on Homelessness Minutes**

DATE: March 16,2017

Chair: Randy Benson

Minutes Recorder: Mia Burgess, COF

**COMMITTEE MEMBERSHIP**

P = Present, A = Absent, R = Regrets

	<b>SECTOR REPRESENTATIVE:</b>	<b>NAME:</b>	<b>ORGANIZATION:</b>
P	Chair	Randy Benson	Kelowna Gospel Mission
P	Funder/Vice Chair	Ian Gerbrandt	United Way
-	Rehabilitation	<i>vacant</i>	<i>vacant</i>
P	Housing / Shelter	Liz Talbott	NOW Canada
P	Provincial Government/Youth	David Hentschel	Ministry of Children & Family Development
P	Aboriginal	Sarah Martin	Community Member
-	Aboriginal	<i>vacant</i>	<i>vacant</i>
P	Education	Phil Bond	UBC Okanagan
P	Provincial Government/Health	Sandra Robertson	Interior Health Authority
P	Mental Health/Housing	Mike Gawliuk	Canadian Mental Health Association
P	Faith	Don Richmond	Evangel Church
-	Corrections	<i>vacant</i>	<i>vacant</i>
P	Diversity/Community Information/Volunteerism	Ellen Boelcke	Kelowna Community Resources
R	Provincial Government/Housing	Nanette Drobot	BC Housing
P	Front Line Youth	Diane Entwistle	Okanagan Boys & Girls Clubs
P	Municipal Government	Sue Wheeler	City of Kelowna
P	Provincial Government/Income Assistance	Alex Vracarevic	Ministry of Social Development and Social Innovation
<b>Non-Voting Members:</b>			
P	Central Okanagan Foundation	Cheryl Miller	Community Entity/Foundation / Funder
P	Central Okanagan Foundation	Mia Burgess	Community Entity/Foundation / Funder
P	Service Canada	Wayne Ackerman	Federal Government
R	Service Canada	Lisa McHaffie	Federal Government
<b>Guests:</b>			
P	Service Canada	Dwayne Prokopowich	Federal Government
P	Rehabilitation	Mona Hennenfent	Brain Trust Kelowna

**MINUTES DISTRIBUTION**

- CAB-H Members, Steven Fuhr, MP

**Meeting called to order at 10:10 am**

**AGENDA ITEM**

**1. Welcome to new members and guests and Introductions – Randy**

## AGENDA ITEM

### 2. Approval of March, 2017 Agenda and January, 2017 Minutes – Randy

Approved. No changes recommended.

### 3. Mapping for Change presentation - Kerry Rempel

Kerry Rempel- Professor, Okanagan School of Business  
Shelley Cook-PhD candidate and lead researcher for Mapping for Change, UBC Okanagan  
Jon Corbett- Associate Professor, Community, Culture and Global Studies, UBC Okanagan  
Nick Blackwell, Research Technician, UBC Okanagan

- Mapping for Change is a partnership between UBC Okanagan, Okanagan College, Central Okanagan Foundation, Mitacs, SpiCER and the United Way
- This community-based research project is the first ever collaboration on a project between the Okanagan College and UBC Okanagan
- iSearch is a mapping tool designed to assist individuals searching for low-income rentals, supportive housing, emergency shelters and drop-in services in Kelowna
- iSearch was created out of a community-identified need for a database that could articulate available housing resources for individuals experiencing homelessness in Kelowna
- How can presenting information in a visual way assist communities to better understand resources?
- The research team is asking the community (Kelowna) to try out the map and provide feedback
- iSearch will be refined over next 6 months
- The research team will give presentations about iSearch to interested parties
- The hope is that the community will continue to use the tool after the research project ends

#### iSearch:

- Will be launched at the Okanagan Regional Library downtown on March 29, 2017
- For Kelowna resources only
- Helps to narrow down and clearly identify housing available
- User testing has been completed
- Housing Definitions are based off standardized language/descriptions
- The map can be modified to include what the community thinks should be added
- More search layers can be added
- Tool needs to be constantly re-evaluated
- Other communities are interested in iSearch for their communities

## AGENDA ITEM

### 4. Homeless Serving Systems Framework update - Sue Wheeler

- Collective impact approach to addressing homelessness
- Sue will look at best practices in other cities
- Looking at community readiness to learn about system design
- OrgCode Training in March
  - Funded by the HPS, hosted by CMHA and the City of Kelowna
  - Learned about how to apply principles of Housing First to systems approach
  - Mapped scenarios: how do individuals navigate the sector to access support and services?
  - Identified barriers
  - Talked about consequences of behaviour
  - Determined collective principles to guide work
  - Need clear leadership around goals/priorities

#### Task Force :

- Will create homeless serving system plan
- Governed by a Terms of Reference and selected via transparent City process
- Interim group for one year
- Receives input and provide leadership for how the backbone agency operates (backbone agency not yet determined)
- Needs to be skills based
- Roles need to be clearly identified
- Everyone needs to feel connected and heard
- Sector needs to be updated regularly
- CAB-H needs to be connected
- Keep momentum going to move the planning forward
- Accountability to roll out the finalized plan is very important

#### CAB-H

- How Should the CAB-H be involved in the planning process?
- CAB-H needs to be informed about plan
- In other cities CABs have been very involved in leading the planning and implementation of plans to address homelessness
- CAB-H could work as a sub-committee to inform planning process

- Phil (on behalf of CAB-H) and Mia provided input to Sue
- The City of Kelowna has approved \$125,000 for Budget 2017
- Housing was identified as important in the City of Kelowna Healthy City strategy
- There is a need to build capacity and leadership across the homeless serving sector

### 5. CE update

#### 2018 PiT count

- Canada issued a targeted CFP to Community Entities
- HPS Designated Community Entities are eligible to apply -COF will apply, as our agreement with Canada requires us to carry out Pit Counts
- Count must take place between March 1-April 30<sup>th</sup>: we will keep the date as close to the beginning of March as possible, as the 2016 count was completed on February 24<sup>th</sup>
- Project needs to be completed by June 30, 2018
- Need a letter of support from the City of Kelowna and the CAB-H, as we did for 2016

## AGENDA ITEM

- COF will hire a PiT Count Coordinator and an Aboriginal Engagement Coordinator
- CAB-please put forward names for potential hires with a research background
- COF will ask Paul again but he may not have the time to do this
- COF will advertise positions at UBC Okanagan

### CE Network

- Going well
- Alina Turner was on our February teleconference to share the work she is doing with Victoria to implement HMIS
- HMIS
  - Electronic data management system that allows agencies to track key indicators on homelessness
  - Used by the 7 cities in Alberta in place of HIFIS
  -
- Dominic Flanagan from BCH agreed to meet with CEs quarterly via teleconference
- Ahead of the PiT Count, CEs will invite Patrick, policy analyst from HPS to attend a call for questions/information

### 5 days for the Homeless

- Taking place March 19-23
- Students have kept the sleeping outdoors component
- Phil is again trying to encourage students not to include the sleeping outside component

### 6. Membership vote –Randy Benson

Mona Hennenfent, Brain Trust Canada, was voted onto the CAB-H for the rehabilitation sector seat

### 6. Adjournment – Randy Benson

**NEXT MEETING:**  
May 18, 2017  
10am-12pm  
1633 Richter Street